

AdventHealth Center Ice Figure Skating Policies

ALL skaters must agree to our policies before signing up for our AdventHealth Center Ice freestyle sessions.

Please understand these rules are in place for the safety and integrity of the sessions to keep our freestyles as focused training time. To achieve any level in any sport, there is a degree of discipline that an individual and team must apply. A motivating and positive atmosphere is important for athletes and coaches to develop success. As we work together to accomplish these goals, we ask that you abide by the following rules:

1. I understand that freestyle sessions are designed for figure skaters to practice skills, programs, and take lessons from their coaches or hockey skaters working on skating skills in lessons with their coaches. There is a maximum of 25 skaters on the ice during a freestyle session (first come, first serve) and skaters must follow session level designations.
2. I understand that any parent, guardian, and guest viewing is from the lobby and bleacher areas only. Parents are not allowed on the players bench side of the rink or in the penalty box. Parents are only allowed in these areas due to an emergency and need to assist their skater.
3. I understand that if parents, guardians, and guests need to communicate with a skater, they may have a conversation in the lobby area only to avoid distracting the other skaters and coaches on the ice. Note: This includes talking through the glass, any communication from the bleachers, and leaning over the boards – please use the lobby area.
4. I understand that there are no virtual on or off ice lessons at AHCI. The only instruction to be provided is by staff and approved guest coaches. All staff and approved guest coaches submit necessary credentials and follow protocols including carrying liability insurance, SkateSafe compliance, and paying a coaching commission to the facility. Instruction beyond this is a liability to the facility and can be distracting to skaters and coaches on the ice.
5. I understand that coaching fees must be paid at the front desk before the scheduled lesson and the lesson ticket given to the coach. Coaches must be given 24 hours' notice for cancellations or will result in the lesson being charged.
6. I understand that if myself or my family skates on a session that we are not registered for, we risk losing the privilege to skate at AdventHealth Center Ice. This includes skating before or after a scheduled session time. Note: There are no leeway time in-between sessions; skaters must enter/exit the ice at specific session times. I understand I can check my schedule through my Active Network account and by checking in at the front desk each day for my sessions to avoid any confusion.
7. I understand absolutely NO REFUNDS are available for registered freestyle sessions once a registered session has started.

8. I understand absolutely no headphones or personal music devices may be used by skaters for everyone's safety.
9. I understand that all skaters need to demonstrate respect, a positive attitude, and a strong work ethic on all freestyle sessions. This includes giving right of way to a skater with their program on the overhead music and avoiding socializing or standing around on the ice. Skaters must also observe jump and spin zones to maintain safe traffic flows. Behavior such as pouting, stomping, or foul language will not be tolerated.
10. I understand that any children under 11 years of age should not be left unattended and must be always supervised by an adult.
11. I understand that the use of the Figure Skating lockers rooms is a privilege and must be kept clean at all times. The locker rooms are designated as 'Ready Rooms'. This room is available for all ages and genders of skaters to drop their bags, lace their skates, and/or wait their turn to go on the ice. Changing/undressing is prohibited unless the skater is wearing a bodysuit/leotard, and the doors must remain open at all times. Non-skaters are permitted in this space, regardless of compliance status. All who enter must follow SkateSafe® policies (e.g., Two-Deep Leadership). Any violation of this policy is punishable under the U.S. Figure Skating SkateSafe® policy and U.S. Figure Skating Rulebook.
12. I understand that any staff including management, staff coaches and operations staff may remind me of these policies I have agreed to at any time. I understand that not following these policies or displaying disrespect to AdventHealth Center Ice staff or patrons may result in a loss of privileges to skate at AdventHealth Center Ice.

Please arrive at AdventHealth Center Ice with a positive attitude. Be courteous to your fellow skaters, coaches, and rink staff. Skating can be a very challenging and frustrating sport to learn at times, but the best development tool is a good attitude.

By clicking Submit, I acknowledge that I have read and understand the terms of AdventHealth Center Ice Figure Skating policies. I acknowledge that if I do not abide by these policies, it may result in a loss of privileges to skate at AdventHealth Center Ice.